



Property Flood Resilience

MA Assist has teamed up with **Aquobex** to deliver a Property Flood Resilience service for insurers and brokers:

- > **advice** to clients and home owners on the funding available for flood resilience improvements as well as help with identifying and sourcing grants,
- > a comprehensive **survey** to identify the most appropriate flood resilience solutions,
- > preparation of a fully-priced **scope of works**,
- > **pre-site visit** to verify the right products for the works and to ensure the job is fully planned, and
- > **installation** of accredited flood products with a 12 month guarantee on the works.

Provide a better service and support to your customers in their time of need.

Save thousands on the next flood event by installing flood products at the building reinstatement stage.

Improve customer satisfaction score and retention rates.

Be at the forefront of flood resilience following Bonfields' Property Flood Resilience Action Plan.

Aquobex has over 50 years' of combined experience and expertise in providing flood resistance (dry-proofing) and resilience (wet-proofing) solutions for homes, businesses, communities and infrastructure. They are pioneers of new approaches to flood management and are experts for developing solutions for retrofit, reinstatement and new build properties that are recognised by mainstream insurers and specialist brokers.

MA Assist is a leading property claims management company for the UK insurance industry. It is an approved supplier to many of the UK's leading insurers and has a network of contractors across the UK.

MA Assist's network of contractors are trained to install the following flood resistant products:



Flood guards®

Kitemark accredited barriers that have been installed across the UK in over 3,000 properties. They provide the same protection as a permanent barrier, but have the distinct advantage of being fully removable when not required.



Flood safety doors

Kitemarked doors that act as a barrier up to a predetermined height, and then allow floodwater to enter the building in order to maintain the structural integrity and avoid the potential collapsing of walls.



Floodgate

Does not require any permanent fittings to a property, and with no need for preparation, is extremely quick to position. It simply screws into place using an integral scissors jack that expands the unit into the gap of a doorway.



Floodtite

Fitted around a door or window opening, with the ability to be painted to match the surrounding wall colouring, this lightweight structure is easily applied to a back-frame and screwed into place using 6 handles.



Slot-in barriers

Suitable for most doorways, windows, pedestrian walkways, loading bays, shop fronts and more. Carrying handles allow the flood defence to be quickly and easily raised in the event of flood risk.

The training has been provided by an independent organisation, **Property Care Association (PCA)**, the Trade Association representing the property care industry and, like **MA Assist**, a TrustMark approved scheme operator. PCA is the leading training provider in the UK for building preservation, waterproofing, remedial treatments and invasive weed control.



Also available in late 2017:

Flood resilient kitchens - Dragonboard (a 100% natural and waterproof panel that offers flood protection for internal walls, floors, ceilings and doors) - **High level electrics - High level service access and meters**

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